

# Intersections: Right support, right provider, right time

Champlain Youth Justice Service Collaborative

October 20, 2017



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# Presenters

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Lanark OPP

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Intersections Worker

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Smiths Falls Police



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# Agenda

- A brief history of Intersections
- Intersections Model
- Intersections Implementation in Champlain
- Intersections: From the Community's Perspective



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# Brief History of Intersections

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In June 2013, a group of justice workers in Champlain identified areas for improvement between the mental health and addictions system and the justice system.

### Navigating the Youth Criminal Justice & Mental Health Systems

Youth Criminal Justice System




There were a number of areas for potential improvement at different system junctures.



Police reported responding to calls for social service-related issues, ongoing crisis incidents and mental health issues for children under 12.

They felt they needed a better solution to support families and youth.



The first juncture, police contact, was selected.

“We had 42 occurrences where this kid needed help, but didn’t get it.” -  
Deep River Police



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As a Brockville police officer put it: "We need a solution for those kids where something needs to happen, but you don't know what."

The community wanted to create an early intervention program that would help police redirect youth with suspected mental illness, substance use issues or developmental disabilities to the right services, with the hope to reduce police contact in the future.

The community narrowed down potential solutions to 3 interventions.

A model from the UK best aligned with the criteria set out by the group and was adapted to Champlain's unique needs. Intersections was born!

1.  
First  
Contact

2.  
Engagement  
&  
Screening

3.  
Interventions  
&  
Pathways

Intersections Model



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# Intersections Model

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# 1

## First Contact



Police respond to an incident where the child/youth meets inclusion criteria



Police fill out Intersections Referral Form and obtain consent from the parent/guardian



Police fax referral form to Intersections Host within 3 business days of the incident



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# Simple and easy to use intervention products

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### Referral Form

Occurrence #: \_\_\_\_\_  
 Date of incident: \_\_\_\_\_  
 Name: \_\_\_\_\_  
 Date of birth: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Parent/Guardian: \_\_\_\_\_  
 Telephone: \_\_\_\_\_ Alternate: \_\_\_\_\_

Details of incident and reason for referral:  
 Suspected Mental Health Issues  Aggressive Behaviour  
 Suspected Substance Use Issues  Education Issues  
 Other: \_\_\_\_\_

By signing this form you consent to information about this incident being shared between the police and Laurencrest Youth Services Inc. and wish to be considered for participation in Intersections. You also consent to the sharing of anonymous, non-identifying information that will be used for program evaluation purposes.  
 Note: Your participation in the Intersections program is voluntary.

FAX to Laurencrest Youth Services Inc.:  
 Fax: 613-936-2533 Phone: 613-551-2189

Signature of Parent/Guardian: \_\_\_\_\_ Signature of Youth: \_\_\_\_\_  
 Name of Officer: \_\_\_\_\_  
 Badge Number: \_\_\_\_\_  
 Police Service: \_\_\_\_\_  
 Signature of Officer: \_\_\_\_\_  
 Date of referral: \_\_\_\_\_

Caution- Safety concerns

V2 WHITE COPY - POLICE (FAX TO LAURENCREST) YELLOW COPY - YOUTH PINK COPY - PARENT/GUARDIAN

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The Intersections Program is a voluntary program that provides support for youth and their families to reduce and prevent further interactions with the criminal justice system. It is an early intervention model that focuses on navigation and coordination of services for youth with suspected mental health, developmental disabilities and/or addictions issues, who are at risk of becoming justice involved, in order to improve well-being and reduce involvement with police services.

**Eligibility criteria:**

- 8-17 years of age and has engaged in troubling behavior
  - 8-11 yrs: chargeable offence
  - 12-17 yrs: nuisance and/or troubling behaviour that is not criminal
- Suspected mental health, developmental disabilities and/or substance use issues
- Initial police contact

**Non eligibility criteria:**

- Youth is suitable for diversion
- Youth has previously been through diversion
- Youth has had previous charges
- Child/Youth is in crisis
- Child/Youth and parent/guardian are not willing to participate

**Fax referral to Laurencrest Youth Services Inc.:**  
 Fax: 613-936-2533

Parent, guardian or youth can contact Laurencrest Youth Services Inc. directly to engage in Intersections program, if preferable.

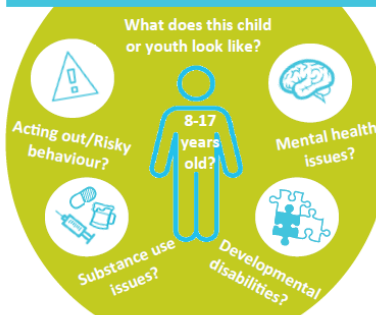
Phone: 613-551-2189

V2 WHITE COPY - POLICE (FAX TO LAURENCREST) YELLOW COPY - YOUTH PINK COPY - PARENT/GUARDIAN



### What does Intersections do ?

Intersections works with children or youth and/or their families to reduce and prevent further interaction with police services.



It's for those youth you deal with where something needs to happen, but you don't know what it is.

### How do I refer?

Complete referral form and fax it in.



Fax: 613-936-2533



Phone: 613-551-2189

### What's in it for police ?



### What does Intersections NOT do ?

- Intersections is *not* an alternative to diversion
- Intersections is *not* a way to fast track waiting lists
- Intersections is *not* a mandatory program
- Intersections is *not* a crisis response program

Police wallet cards with eligibility criteria and "how to"

Carbon tri-copy referral forms



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# 2

## Engagement and Screening



Intersections Worker confirms receipt of referral



Intersections Worker meets with youth and family/guardian to confirm eligibility, conducts screening and does active offer to ensure equitable service provision



Intersections Worker makes recommendations of appropriate referral pathways given the unique needs and strengths of the youth and/or family/guardian



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# Tools to support the unique needs and strengths of child/youth and their family

**CHILD AND ADOLESCENT NEEDS AND STRENGTHS (CANS)®** INTEGRATED PLAN OF CARE PROCESS

Please ✓ appropriate use:  Initial  Reassessment  Transition/Discharge

Date: M M D D Y Y

Youth's Name: [ m m d d y y ] Gender:  M  F Mother Tongue: \_\_\_\_\_

Executive Functioning		Risk Behaviours	
0 = no evidence	1 = watch/prevent	0 = no evidence	1 = history, watch/prevent
2 = act	3 = act now/intensive	2 = recent, act	3 = acute, act immediately
0	1	2	3
1. Decision-making skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Ability to pay attention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Emotional Regulation Skills		Educational Needs	
0 = no evidence	1 = watch/prevent	0 = no evidence	1 = watch/prevent
2 = act	3 = act now/intensive	2 = act	3 = act now/intensive
0	1	2	3
3. Self Management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Moodiness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Anger Control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Over-reaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Social Skills		Social Skills	
0 = no evidence	1 = watch/prevent	0 = no evidence	1 = watch/prevent
2 = act	3 = act now/intensive	2 = act	3 = act now/intensive
0	1	2	3
7. Social functioning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Building relationships	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Empathy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Social perception	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Acculturation		Acculturation	
0 = no evidence	1 = watch/prevent	0 = no evidence	1 = watch/prevent
2 = act	3 = act now/intensive	2 = act	3 = act now/intensive
0	1	2	3
46. Learning disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Child and Adolescent Needs and Strengths (CANS)

To be completed by Intersections Worker: Date Completed: / / Client consented to: Screening: Yes [ ] No [ ] Information collection: Yes [ ] No [ ] Release of information: Yes [ ] No [ ]

## Intersections Screening & Engagement Form

Please have a guardian/parent complete form if child is under 14

**Section 1: Client Information**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_

Date of birth: (mm/dd/yyyy) \_\_\_\_\_ Gender:  Female  Male  Other

Current Address: \_\_\_\_\_ Health Card #: \_\_\_\_\_

City/Town: \_\_\_\_\_ Province: \_\_\_\_\_ First 3 Digits of Postal Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Section 2: Parent/Guardian Information**

**A**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Current address: \_\_\_\_\_ please check box if this address is the same as current address

City: \_\_\_\_\_ Province: \_\_\_\_\_ First 3 Digits of Postal Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**B**

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Current address: \_\_\_\_\_ please check box if this address is the same as current address

City/Town: \_\_\_\_\_ Province: \_\_\_\_\_ First 3 Digits of Postal Code: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Section 3: Information About Child/Youth**

Was your born in Canada?  Yes  No  Don't know  Better not to answer

Screening and Engagement Form



# 3

## Interventions and Pathways



Intersections Worker completes referral as per referral protocol with specified agency



Intersections Worker stays connected to the referral



Intersections Worker follows up with youth/family/guardian to discuss closing file after active engagement



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# Intersections Implementation in Champlain



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CHAMPLAIN:

Lanark, Leeds and Grenville | Renfrew | Ottawa  
Prescott Russell | Stormont, Dundas and Glengarry



# Police Engaged Per Region

**Renfrew**

Host: Phoenix Center for Children and Families  
Launch date: June 2015

5 Police Services:

- Upper Ottawa Valley OPP
- Renfrew OPP
- Killaloe OPP
- Deep River Police Services
- Petawawa Military Police

**Ottawa**

Host: Crossroads Children's Centre  
Launch date: October 2016

1 Police Service:

- Ottawa Police Services

**Prescott-Russell**

Host: Laurencrest Youth Services  
Launch date: January 2017

2 Police Services:

- Russell OPP
- Hawkesbury OPP

**Lanark, Leeds and Grenville**

Host: RNJ Youth Services  
Launch date: Jan 2015

6 Police Services:

- Brockville Police Services
- Gananoque Police Services
- Grenville OPP
- Leeds OPP
- Smith Falls Police Services
- Lanark County OPP

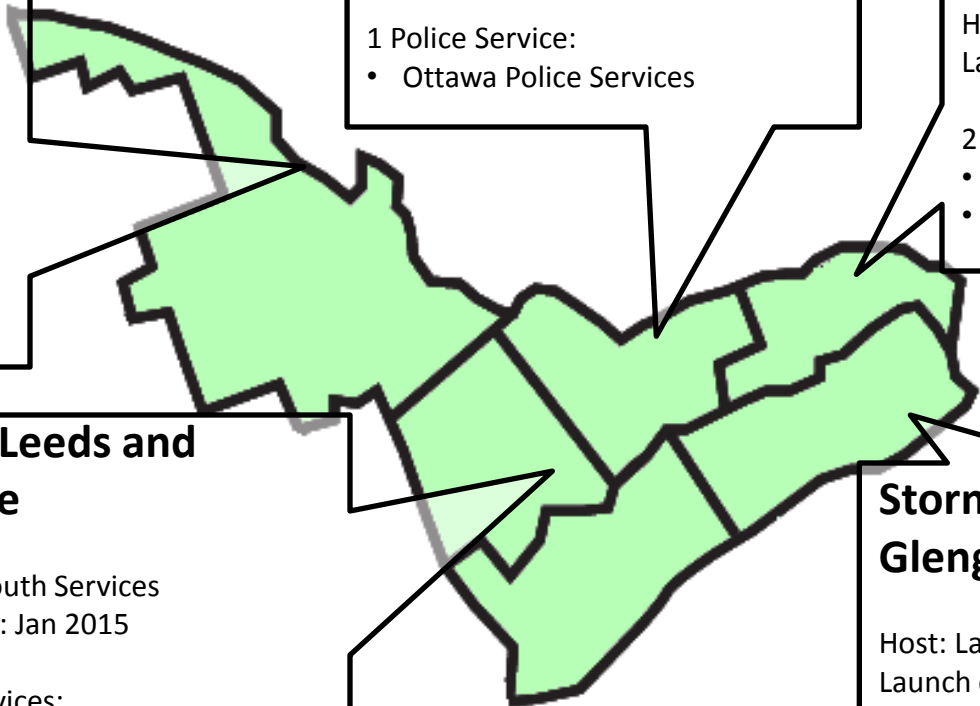
**Stormont, Dundas, and Glengarry**

Host: Laurencrest Youth Services  
Launch date: January 2015

2 Police Services:

- Cornwall Police Services
- SDG OPP

*\* Exploring Intersections with Mohawk Police Services*



# Referrals to Intersections

**11 to 13**



Average age range  
of referred clients

**90%** engaged with a service  
within 30 days of being referred

**78%** of referrals had no contact with  
police within 3 months of referral

\*March 2017 – June 2017



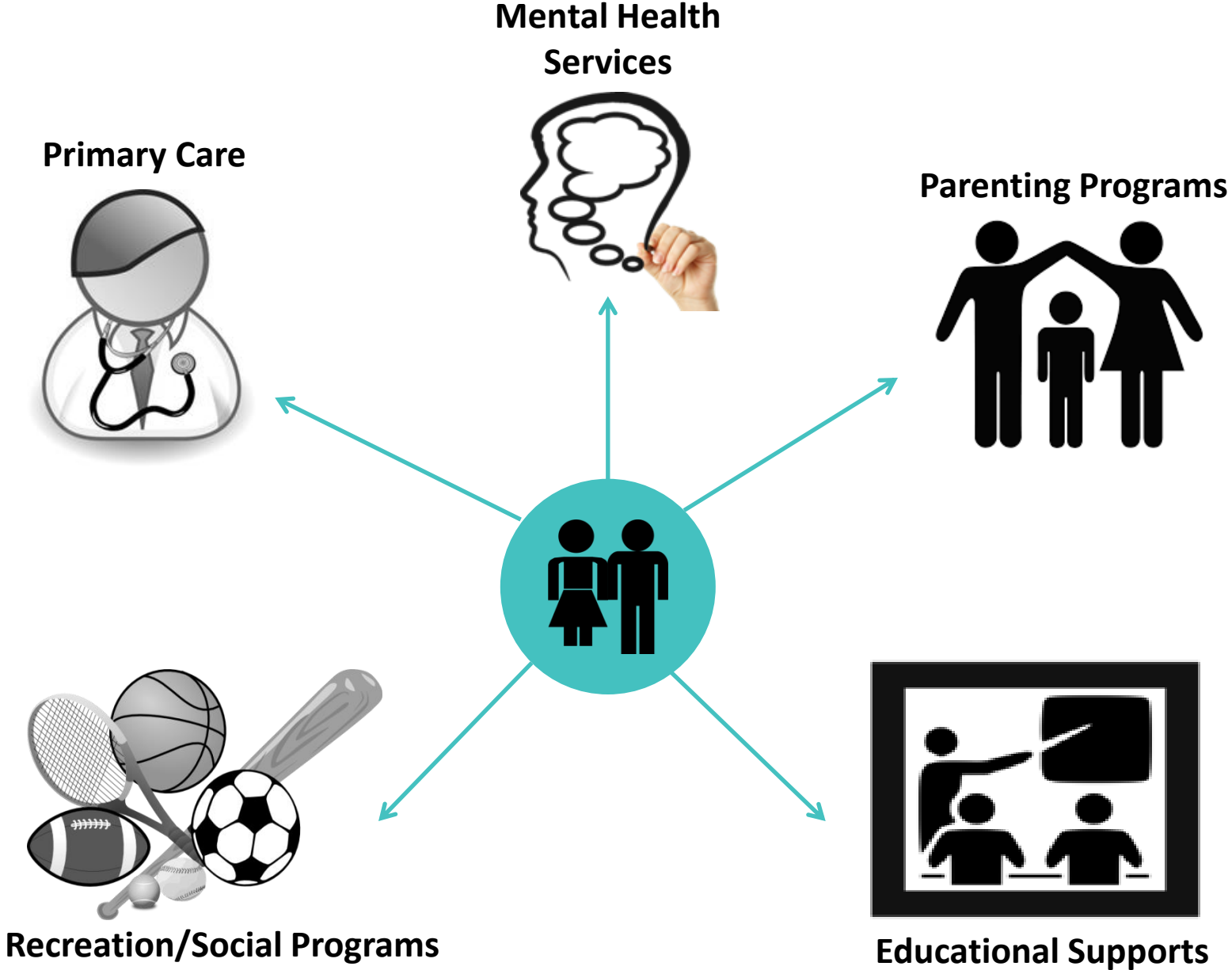
January 2015-September 2017



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# Where are Intersections Referrals Going?



# Intersections: From the Community's Perspective

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“Intersections helped our boys to understand consequences.”

“The most helpful part was the assessment – it helped me to see what kind of help my boys needed – I could see the anger in both boys , that really came out during the assessment. Then I knew we needed help.”

“It was wonderful having a police officer offering to help and not punishing.”

“Officer was awesome and my son really opened up to him.”

**-Youth and Family**



“For the life of me, I can’t imagine why any detachment wouldn’t want an Intersections program.”

“Finally we don’t have to wait until a youth turns 12 and breaks the law to intervene. Now we can get in before the cycle of police contact really starts to get serious.”

“The Intersections Workers are our google. Whatever our families need, Intersections finds it.”

“Intersections was designed by cops for cops.”

**-Police Services**



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“It’s the warm hand-off and high level of engagement that make this program stand out.”

“Intersections brought a link to police, links to other resources, case management and navigation role. Intersections got everyone pointed in the right direction. There used to be a vast void between services.”

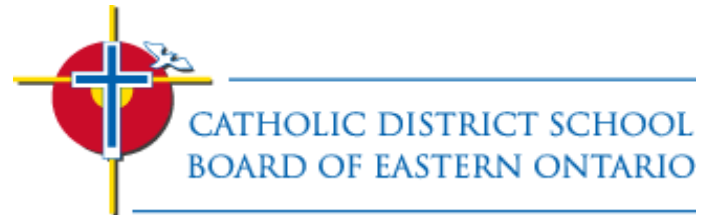
“Strengths of the Intersections include the level of engagement with the family, use of the CANS for rapport building, the level of collaboration between the Police and the community services and a shared passion to help Intersections clients.”

“Intersections is the yellow brick road for our community and losing it would be a significant loss to the community.”

**-Community**



# Community Partnerships in Lanark County



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# For more information, please contact:

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**613-342-4238**



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# Questions & Answers

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